

ONLINE RESERVATION AND BILLING SYSTEM FOR LOLA CORAZON LEISURE FARM

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ABSTRACT

The purpose of this study is to improve the business process made by the Lola Corazon Leisure Farm. It aims to provide more service by implementing an online billing and reservation system where people can inquire, reserve, and pay online. It will be easier for the customers because they won't have to go to the place to check the facilities and to inquire because the priority of the proponents while doing the study is them.

The proponent started the study by interviewing the staff and the manager of the park to get the information on their existing system and it seems that they are doing it manually, writing reservations in a logbook, writing receipts, etc. Based on the information given to the proponents, they were able to know how to improve the park's existing system.

The result to the study is that it is now easy for the customers to check out the facilities and amenities, reserve their chosen amenity, pay for the reservation fee, and save time.