ONLINE BILLING AND RESERVATION SYSTEM FOR CASA CORAZON RESORT, AVIARY, AND MUSEUM

An Undergraduate Research Proposal Presented to

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ABSTRACT

The purpose of this study was to improve the business process made by the leisure park. It aims to provide more service by implementing an online billing and reservation system where people can inquire, reserve, and pay online. It will be easier for the customers because they don't need to go to the place to check the facilities and inquire because the priority of the proponents while doing the study was them.

The proponent started the study by interviewing the staffs and the manager of the park to get the information on their existing system and it seems that their doing it manually, writing reservations in a logbook, writing receipts, etc. Based on the information given to the proponents, they knew how to improve the park's existing system.

The results to the study were that it is now easy for customers to check out the facilities and amenities, reserve their chosen amenity, pay for the reservation fee, and more time was saved.

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