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ABSTRACT

Most resorts and hotels use manual billing and reservation processes. As a result the management experiences a lot of problems with their transactions. With that an online billing and reservation is used as a replacement for the manual processes. Jardin de Dasmariñas is one of those resorts who experiences these problems, with that the proponents decided to help and build them a system that will enhance their transactions and also promote the resort to gain more customers.

The transactions made with online billing and reservation system deals with the online reservation for their amenities, rooms, pools and function rooms. It also keeps track of the reservations made and the rooms and other facilities' availability to deliver more accurate and good service to their customers specially those who trust them.

This system aims to provide ease with the transactions and make the resort a more comfortable place to relax and have fun without the hassle of falling in line in reserving or renting their facilities. Through online transactions customers will have no hassle and the resort could be more popular because of the World Wide Web.