



ABSTRACT

This study aims to assess the effectiveness of the police community relations in the City of Batangas. Community policing was determined through the three aspects of the police community relations: patrol operations, traffic investigations, and criminal investigations. The objectives of this study are to determine the level of effectiveness of the three aspects of police community relations, to determine the significant difference on the assessment of the two groups of respondents, and to determine the significant relationship among the three aspects of police community relations.

The findings revealed that the level of effectiveness of police community relations in terms of patrol operations and crime investigation was “Very Effective” as assessed by the respondents. Traffic investigations was rated as “very effective” by the community while rated as “effective” by the barangay chairman. In addition to the findings, the result showed that there was no significant difference in the assessment of the community and barangay chairmen in the effectiveness of the three aspects of police community relations, meaning the two groups had the same assessment on the effectiveness of police community relations. And lastly, the findings revealed that there was significant and positive relationship between the assessments of the respondents on patrol operations, traffic investigation, and crime investigation.

Based from the result of the study, the researcher recommended the following:



It is recommended to create a special order that will make necessary activities to obtain the strong support of the public. The PNP should conduct regular seminars about the importance of the public in crime prevention. It is also recommended to create a memorandum that will build the communication between the PNP and the barangay chairman. The PNP should conduct meetings with the barangay leaders regularly to strengthen the communication between them. The Police station should identify and resolve issues which potentially affect the liability to specific neighborhoods, areas, or the City as a whole. The PNP should maintain working with individual citizens, group of citizens, and both public and private organization.

Lastly, future researchers can conduct a similar study to further validate the results of the present study.