

EFFECTIVENESS OF ON-THE-JOB TRAINING TO THE 3RD YEAR HOTEL AND

RESTAURANT MANAGEMENT STUDENTS SY: 2012 – 2013

OF DE LA SALLE UNIVERSITY-DASMARIÑAS

An Undergraduate Thesis Presented to

The Faculty of College of Business Administration

De La Salle University- Dasmariñas

In Partial Fulfillment of the Requirements

For the Degree Bachelor of Science in Hotel and Restaurant

Management

Lasala, Mervyn Guilbert E.

Mantillas, Beia T.

Roncales, Jaymee P.

October 2012



De La Salle University – Dasmariñas

Abstract

The thesis entitled "Effectiveness of On-The-Job Training to the 3rd Year Hotel And Restaurant Management Students SY: 2012 – 2013 Of De La Salle University-Dasmariñas" aims to determine the effectiveness of the On-The-Job Training measured in terms of Knowledge, Skills and Attitude. It also includes the factors in improving the performance of the trainees.

The proponent assessed and analyzed the data gathered through Descriptive Research also known as statistical research, which describes data characteristics about the population being studied. It answers the questions, who, what, when, where, and how. Descriptive method of research is a fact- finding with enough interpretation. It describes and interprets what the study is all about. It involves data gathering, questionnaires, surveys, interviews, observations and experiences. The proponents used a self-made questionnaire to get the data they need for the study.

The main target of the study is to determine the acquired knowledge of students in their On-The-Job Training. The group aims to help the future trainees to improve their performance in terms of Knowledge, Skills and Attitude through the Training Establishments. This study also wants the students to be aware that undergoing On-The-Job Training is the stepping stone to develop themselves to become professionals in their own specialization and acquire new learning through gained experienced during training.

V



TABLE OF CONTENTS PRELIMINARIES Page Title Page i **Approval Sheet** ii Certification iii Acknowledgments iv Abstract v List of Tables viii List of Figures ix Chapter 1 – The Problem and Its Background Introduction 1 Background of the Study 2 Conceptual Frame work 4 Statement of the Problem 5 Significance of the Study 6 Definition of Terms 7 Chapter 2 – Review of Related Literature and Studies Foreign Literature 8 Local Literature 19 Synthesis 33 Chapter 3 – Research Methodology

Research Design 34

🐼 De La Salle University – Dasmar	riñas	vii		
Description of the Respondents	34			
Research Instrument	36			
Data Gathering Procedure	37			
Statistical Treatment of Data	37			
Chapter 4 – Presentation, Interpretation and Analysis of Data	38			
Chapter 5 – Summary of Finding, Conclusions and Recommendations				
Summary of Findings	51			
Conclusions	55			
Recommendation	58			
REFERENCES	60			
APPENDICES	62			
Questionnaire	63			
CURICULUM VITAE	65			
*asmarinas * Since 1977 * Dasmantu				



De La Salle University – Dasmariñas

LIST OF TABLES

Table	Description	Page
1	Population and Sample Size	35
2	Dining – Training Program	41
3	Kitchen – Training Program	42
4	Training Manager	43
5	Culture	44
6	Knowledge	46
7	Skills	47
8	Attitude	49
	Since 1977 • Dearmannes	



De La Salle University – Dasmariñas

Table	Description	Page
1	Research Paradigm of the Study	5
2	Frequency Distribution of Respondents Profile	
	According to Age	38
3	Frequency Distribution of Respondents Profile	
	According to Gender	39
4	Frequency Distribution of Respondents Profile	
	According to Location of OJT	39
5	Frequency Distribution of Respondents Profile	
	According to Nature of Work	40