



## ABSTRACT

Technology is absolutely necessary when it comes to computing and accounting for business transactions and other documentations. It has transformed many aspects of life, including the way many people make reservations. This idea is used by the proponents to make an Online Billing and Reservation System for Royal Palm Paradise Resort. The resort is only using manual procedures for all their transactions which may cause problems especially during peak seasons where the resort is loaded with guests. The developed system will serve as a replacement for their current manual process of reservation and billing. This kind of system is expected to promote the resort for more customers and make the resort's system more accommodating for clients. All information that a customer about the resort will be available on their webpage. User information is stored in a database to keep track of the records of the users including the reservations made. The assigned administrator will have his/her access to the entire database to be able to update or change their records. The proposed system will not only benefit the resort's customers/guests, but the resort as well, for all of their data are organized and secured and will only be accessed by the assigned administrator.