



ABSTRACT

Residencia de Riego resort is a place that every person will love, even the young ones and the oldies. It is located at the heart of Alitagtag, Batangas. They offer walk-in and reservations every day of the year. The resort houses two pools, different kinds of rooms for overnight stay and function rooms for all occasions; in seasonal event they offer promos like 50% off in every establishment in the resort.

Residencia de Riego uses manual billing in their reservations and computation of the payments of every customer. They receive reservations through phone and facebook page. They experience duplication of data and misinterpretation of the reservations.

The proponents decided to create an online billing and reservation for the resort to help their problems in reservations and computation. The system will have information about the resort and step by step guide in making a reservation so the customers will not be confused in making a reservation.



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The proponents have the system evaluated by employees and prospect customers of the resort. These will serve as the basis of the proponents on how the system work and what to improve more.

At the end of the research the proponents will assure that the problems of the resort will be eliminated however, if not it will be lessening with the help of evaluation of the employees and prospect customers.

