



### **ABSTRACT**

Institution : De La Salle University- Dasmariñas  
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Title of Research : Legal Assistance for Police Non-Commissioned Officers of  
Laguna: Basis for a Proposed Enhancement Program  
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This study was conducted to assess the perception of police non-commissioned officers (PNCOs) in the province of Laguna on legal assistance as a form of welfare service being provided by the Laguna Police Provincial Office, Legal Service Office, utilizing the descriptive method of research. The study used a self-made questionnaire as the main data gathering instrument. Interview was utilized only to validate the data taken through the questionnaire. The researcher used purposive sampling to determine the police stations in Laguna Province for the respondents of the study. The population per police station chosen for the study was computed using the Slovin's formula while



the respondents of the study who answered the survey questionnaires were chosen through the Convenience sampling technique. A total of four hundred seventy four (474) were used as respondents of the study. For the distribution, nine four (94) or 19.83% were from Sta. Rosa City Police Station (1<sup>st</sup> District), one hundred thirteen (113) or 23.84% were from Calamba City Police Station (2<sup>nd</sup> District), one hundred fourteen (114) or 24.05% were from San Pablo City Police Station, sixty two (62) or 13.08% were from Sta. Cruz Municipal Police Station (4<sup>th</sup> District), and ninety one (91) or 19.20% were from Biñan City Police Station (Lone District). Weighted mean, F- test, and t-test were used for the statistical treatment of the data gathered. The study was conducted during the first semester of Academic Year 2017- 2018.

The result of the study showed that all of the respondents agreed on all the items enumerated under the Legal Services being provided by Laguna Police Provincial Office, Legal Service Office in terms of Legal Consultation/ Opinion, Direct Legal Representation, and Legal Aids (Symposium, Lectures and Seminar). It also revealed that all of the respondents were neutral on all the items enumerated under the perceived problems on Legal Services being provided by Laguna Police Provincial Office, Legal



Service Office in terms of Legal Consultation/ Opinion, Direct Legal Representation and Legal Aids (Symposium, Lectures and Seminar).

The study further revealed that, as perceived by the Police Non- Commissioned Officers (PNCOs) of Laguna, the Legal Services being provided by Laguna Police Provincial Office, Legal Service Office in terms of Legal Consultations/ Opinion, Direct Legal Representation, and Legal Aids (Symposia, Lectures Seminars) are effective in all aspects, which means that the Laguna Police Provincial Office, Legal Service Office is effectively performing their services. However, there were found issues and problems with regards to the Legal Services, and these are: lack of PNP Lawyers, absence of satellite office per district, lack of Legal Aids conducted, and lack of knowledge of the PNCOs on the Legal Service Programs.

Finally, the result of the study revealed that the demographic profile of the respondents as to their rank, designation, age, gender and length of service in the PNP had significant relationship to their perception on the Legal Services being provided by Laguna Police Provincial Office, Legal Service Office in terms of Legal Consultations/ Opinion, Direct Legal Representation, and Legal Aids (Symposia, Lectures Seminars).

Hence, based on the findings and conclusions of the study, the researcher recommends that the proposed program for the enhancement of the Legal Service



Program of Laguna Police Provincial Office, Legal Service Office, through the assistance of other Legal Service Providers (Government, Non- Government Organizations, and Private Entities) be implemented. The researcher, likewise, recommends that an extensive information campaign program on Legal Services for better delivery and provision in terms of Legal Consultations/ Opinion, Direct Legal Representation, and Legal Aids (Symposia, Lectures Seminars) be done, with sufficient provision for budgetary requirements for its implementation.

