

Abstract

The Online Billing and Reservation System was proposed as a substitute for the manual system of the company for it to have a systematic flow of transaction and to work uncomplicated for the employees of Villafranca Resort. The study was on how the manual system performs throughout the company's transaction

The manual system covered, such as updating, adding reservation request and billing process of the customer. Throughout the research action made by the proponents, some problems were identified inexact computation billing, unorganized transaction and misplaced of data.

The System created and implemented the process of defining and developing a system to satisfy specified requirements of the user to use the proposed system. Since the study involved proper managing of records, evaluation of the manual system was vital. Thus, the proponents gathered necessary data that helped in the progress of enhancing the existing system of the company.