

**IMPROVEMENT OF SERVICE PROCESS THAT WILL
LEAD TO A MORE EFFICIENT AND FAST SERVICE AT
HONDA CARS ALABANG**

A COMPANY STUDY

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CHAPTER 6

CONCLUSION AND RECOMMENDATION

The researchers conclude that Honda Cars Alabang had a poor plant layout and should improve the existing layout in the service area. By this improvement slow service process and inefficient service will not be encountered anymore. The researchers therefore recommend for Alternative Course of Action #1. It is the rearranging/ improvement of existing plant layout of the service area to eliminate the causes, which affects their service. This was chosen because of its good advantages, cheaper cost, visible good outcomes and lesser negative comments/reaction from the customers.

