

i

## The Convergence of Police Administration & Security Management: Concepts and Practices in Crime Prevention

A Master's Thesis

Presented to

The faculty of The College of Criminal Justice Education

Graduate Studies

De La Salle University-Dasmariñas

City of Dasmariñas, Cavite

In Partial Fulfillment

of the Requirements for the Degree

Master of Science in Criminal Justice

Estelito A. Dela Cruz Jr.



De La Salle University – Dasmariñas

COLLEGE OF CRIMINAL JUSTICE EDUCATION – GRADUATE PROGRAM

#### ABSTRACT

Institution:	De La Salle University – Dasmarinas
Address:	City of Dasmarinas, Cavite
Title of Research:	The Convergence of Police Administration and Security Management: Concepts & Practices in Crime Prevention
Author:	Estelito A. Dela Cruz Jr.
Degree:	Master of Science in Criminal Justice (with specialization in Criminology)
Date Started:	November 2015

Date of Completion: March 2015

This study aims to determine the convergence of the community-based police operations and corporate-based security operations on the concepts and practices in crime prevention and control. The fundamental consideration is to find significant difference that will compromise the synergy of police and security officers in relation to demographic profiles, competence, awareness, and compliance. It seeks further understanding on the effectiveness of the relationship of those variables in the implementation of crime prevention and control programs in the community in which they are expected to safeguard.

The study applied quantitative analysis through survey and cross-checking to specific and pre-determined respondents from a large group of police and security officers, specifically detailed in the Makati Central Business District (Makati-CBD),



which is considered as the financial capital of the Philippines. The respondents were 25% of the total number of police and security officers assigned at Makati-CBD, with minimum three (3) years of service.

The study revealed that the demographic profiles of the respondents and qualifications are consistent to the requirements of the law except for the educational attainment in which some of the respondents from security are not college degree holders. The competency (knowledge, skills & commitment) level showed that respondents are highly aware of their mandate in crime prevention; however, they refuse attending further development through education and other training courses, as well as establishing rapport and collaboration with partners and counterparts in the community. In the level of awareness, the respondents disclosed that they are fully aware of their mandate in crime prevention; however, they fail to communicate it with the stakeholders and collaborate with others. On the level of compliance, the responses indicated that they are compliant to the protocols; however, the result, as indicated in their reporting and related activities through cross-checking, is not consistent to the intent.

The findings suggest that there is significant difference between competence, and level of awareness and level of compliance. In the first variable, the respondents have no desire to improve on their technical proficiency despite new challenges on criminality. On the other hand, the respondents are committed to attain the objective of crime prevention but fail to show it through implementation. In the second variable,



respondents are fully aware of their mandate but demonstrate it through collaboration to gain confidence though support is not shown in the findings. In the third variable, the respondents are compliant to orders but audit of reports, recording, and communication showed otherwise.

The researcher recommends assessing and reinforcing the competency level of police and security officers, conducting regular job-needs-analysis to find and close competency gaps, conducting joint and inter-agency training and collaborative education program, developing and rolling-out Integrated Instructional Modules as part of the Certification Program emphasizing the significance of partnership between police and security, institutionalizing the Instructional Modules as part of the curriculum of Bachelor of Science in Criminal Justice Education (with specialization in Criminology) and Bachelor of Science in Industrial Security Management, and lobbying for the amendment of Republic Act 5487, otherwise known as "The Private Security Agency Law of 1969".



### TABLE OF CONTENTS

TITLE PAGE	Ι
APPROVAL SHEET	Ii
ACKNOWLEDGMENT	iii
DISCLAIMER	V
ABSTRACT	vi
TABLE OF CONTENTS	xxiii
INTRODUCTION	1
The Problem and its Background	1
Conceptual Framework	5
Statement of the Problem	9
Significance of the Study	10
Scope and Limitation of the Study	12
METHODOLOGY	14
Research Design	14
Methods for Analysis	16
Respondents of the Study	18
Sampling Technique	19
Research Instrument	20
Statistical Treatment of Data	21

#### **RESULTS AND DISCUSSION**

Demographic Profile of the Respondents	25	
Demographic Profile of the Respondents according to Age	25	
Demographic Profile of the Respondents according to Gender		
Demographic Profile of the Respondents according to Educational Attainment		
Demographic Profile of the Respondents according to Tenure of Service	27	
Demographic Profile of the Respondents according to Organizations		
Assessment on the Competence of Police/Security Officers towards their Mandate in Crime Prevention and Control Program		
Level of Knowledge on Crime Prevention and Control	30	
Level of Skills on Crime Prevention and Control	32	
Level of Commitment on Crime Prevention and Control	34	
Assessment on the Level of Awareness of Police/ Security Officer towards their Mandate in Crime Prevention and Control		
Assessment on the Level of Compliance of Police/ Security Officer Towards their Mandate on Crime Prevention & Control Program		
Significant Difference of the Respondents according to Demographic Profile		
Gender	43	



	Organization	44
	Age	45
	Educational Attainment	46
	Tenure of Service	48
	Significance Difference Between the Level of Awareness and Level of Compliance	50
CONCLUSION and RECOMMENDATION		
	Conclusion	52
	Implication	53
	Recommendation	54
REFERENCES		57
APPENDICES		60
A	Survey Questionnaire	60
В	Letter Request to Dr. Eduardo M. Fulgencio, CPP, CST	67
С	Letter Request to Mr. Gilbert L. Daquioag, CSP, CST	68
D	Letter Request to Gen. Jovito Gutierrez Jr PNP (Ret)	69
E	Letter Request to PSSUPT Manuel M. Lukban Jr.	70
F	Letter Request to Col. Valentine T Hizon AFP PN (M) (Ret)	71
G	Curriculum Vitae	75



#### LIST OF TABLES

TABLE		PAGE
1	Demographic Profile of the Respondents according to Age	25
2	Demographic Profile of the Respondents according to Gender	26
3	Demographic Profile of the Respondents according to Educational Attainment	26
4	Demographic Profile of the Respondents According to the Tenure of Service	27
5	Demographic Profile of the Respondents according to Organization	28
6	Level of Knowledge on Crime Prevention and Control	30
7	Level of Skills on Crime Prevention and Control	32
8	Level of Commitment (Attitudinal) on Crime Prevention and Control	34
9	Level of Awareness on Crime Prevention and Control Program	37
10	Level of Compliance on Crime Prevention and Control Program	40
11	Significant Difference according to Gender of the Respondents	43
12	Significant Difference according to Organization of the Respondents	44
13	Significant Difference according to Age of the	45



Respondents

14	Significance Difference according to Educational Attainment of the Respondents	46
15	Significance Difference according to Tenure of Service of the Respondents	48
16	Significance Difference on the Level of Awareness and Level of Compliance	50



xiii