



ABSTRACT

Institution: De La Salle University – Dasmariñas
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Title of Research: Job Performance of Security Personnel at De La Salle University – Dasmariñas
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This study assessed the job performance of security personnel at De La Salle University – Dasmariñas. It tackled the three aspects of job performance – behavior and attitude, trainings and seminars, and equipment.

A self-made survey questionnaire was administered to students, faculty, and security personnel who were identified to be the respondents of the study in such a way that they have the skills and knowledge regarding the topic. This was the reason why convenient sampling technique was applied.

The study revealed that there is an *often* observation of the students in the assessment of the three aspects of job performance of security personnel at DLSU-D. Based on the assessment in terms of behavior and attitude, they are aware that the security personnel are approachable all the time. In terms of trainings and seminars aspect, security



personnel's trainings are based on need analysis study to address the threat faced by the institution and that they apply their knowledge from trainings and seminars they attend. And as to equipment aspect by the students, the security personnel have enough knowledge in handling the equipment.

Based on the assessment of the faculty, the behavior and attitude aspect is *often* observed wherein the security personnel are approachable all the time. Regular security and safety education programs are implemented. Security personnel use the equipment properly.

The assessment of security personnel to their job performance in the aspect of behavior and attitude is *very often*, wherein they respond to the needs of the DLSU-D community, and the regular security and safety education programs are implemented. Likewise, they use the equipment properly.

Based on the assessment of the students, faculty, and security personnel on the job performance of the security personnel, they have different perceptions. For the behavior and attitude aspect, students and faculty have the same verbal interpretation of *often* while the security personnel have it as *very often*. Trainings and seminars aspect by the students and security personnel have both verbal interpretation of *often* while the verbal interpretation of the faculty is *fairly often*. On the aspect of equipment, all respondents have the verbal interpretation of *often*.