

## AN EVALUATION OF THE SECURITY MANAGEMENT SYSTEM OF THE UNIVERSITY OF PERPETUAL HELP SYSTEM DALTA – MOLINO CAMPUS: BASIS FOR THE FORMULATION OF ENHANCED SECURITY MANAGEMENT

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## **ABSTRACT**

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The main objective of this study is to evaluate the security management of UPHSD-Molino Campus, located at Molino-3, Bacoor City as appraised by the four (4) group of respondents in terms of system and procedures, facilities and equipment, and human resources. Also, it aims to assess the significant difference on the effectiveness of the security management if there is a need to formulate an enhanced security management.

This research utilized the descriptive method of research. Survey questionnaire was the main tool used in this study which consisted of two (2) parts. The first part consisted of the demographic profile of the respondents. The second part dealt on the respondents'

evaluation of the level of effectiveness of the security management of the University. A total of 430 survey questionnaires were distributed and collected from the respondents.

The findings show that the level of effectiveness in terms of systems and procedure, facilities and equipment, and human resources is observed. There is significant difference on the evaluation of the security management by the four (4) group respondents in terms of systems and procedures, and human resources but no significant difference in terms of facilities and equipment.

The outcome of the study implies that the security management system in the University of Perpetual Held System Dalta-Molino Campus is sufficient. In the factor for system and procedure, earthquake drill got the highest evaluation from the respondents. It can be concluded that the school management periodically conducts visible fire and earthquake drill. On the other hand, conduct of security survey and inspection (SSI) was the least observed by the respondents. On the aspect of facility and equipment, provision for security password in all computers to avoid unauthorized use got the highest rating, which implies that the company puts into priority the proper protection of information. On the provision for window iron grills in sensitive offices, it was the least observed by both of the respondents. One conclusion is that it is located in the inner most part of the building not visible to the students. On the factor for human resources, licensing of security personnel as mandated in Republic Act 5487 got the highest evaluation from the respondents. Courtesy of the security personnel to both students and employees was the least observed. It is possible that security personnel are misunderstood in the implementation of the rules and regulations of the University.

In light of the findings and conclusion given, the researcher came up with the following recommendation: conduct of fire and earthquake drill should be continued on a regular basis and should include coordination and cooperation of local government units, wearing of visible identifying badges or pins for proper identification while conducting survey or inspections, and dissemination of the procedures on proper issuance of trip ticket to safeguard the asset of the company. On the aspect of facility and equipment, it is recommended to periodically replace the password to prevent unauthorized use. It is also recommended that security managers should ensure that sensitive offices are provided with window iron grills to thwart possible efforts of thieves and robbers. While courtesy of security personnel was found to be least observed by the respondents, it is recommended that the security personnel always be reminded of the proper protocol of approaching or dealing with all those within the premises of the University – the students, teachers, staff, administrators, and visitors.