A Study on Meeting the Allowable 1% Reject Rate in Producing Lush Candies at Universal Robina Corporation – Cavite Plant

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ABSTRACT

This paper aimed to meet the 1% allowable reject rate of Universal Robina Corporation. The company experienced 1.63% reject rate in the production of their Lush Choco Candies. Through observations, interviews, and data analyzation of the researcher, the problem was found rooted in machine breakdowns, lack of a more detailed standard operating procedure and absence of measuring tool. Though total elimination of rejects is inevitable in all manufacturing firms, it is through these proposed alternative courses of action, the company will be obtaining the allowable reject rate of 1%, such as conducting a regular cleaning procedure and procuring a measuring tool.

