

ABSTRACT

Kinds, frequency, duration of interaction, are the three variables of this thesis. The kinds of interaction that was observed by the researchers were grouped into 12 categories as proposed by the IPA of Bales. Frequency was done through a frequency count on how often the staff is seen interacting with the patients and vice versa. Duration is the length (in seconds) of interaction between patient and staff.

A total of 16 days of observation was made. The researchers used observation sheets for easier handling of data. After 16 days of unobtrusive observation on the interaction between patient and staff in that particular psychiatric ward, the results points out that the staff initiates interaction more, interaction is lengthy, and the kinds of interaction most common shows support, solidarity, tension release, and concurrence between patient and staff.